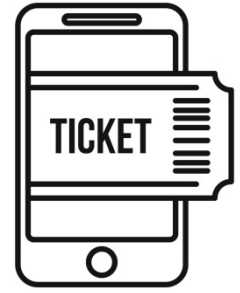


MOBILE TICKETING INFORMATION & DIRECTIONS



Mobile ticketing is here to stay and with that comes a new kind of normal. Smartphones, apps, mobile tickets... This can be confusing for many. Not to worry... our staff at Green Bay Ticket Service can help you out.

GAME TICKETS

Here is a step by step guide to claiming, viewing and transferring your game tickets:

<https://www.greenbayticketservice.com/content/uploaded/MobileTicketingDirections.pdf>

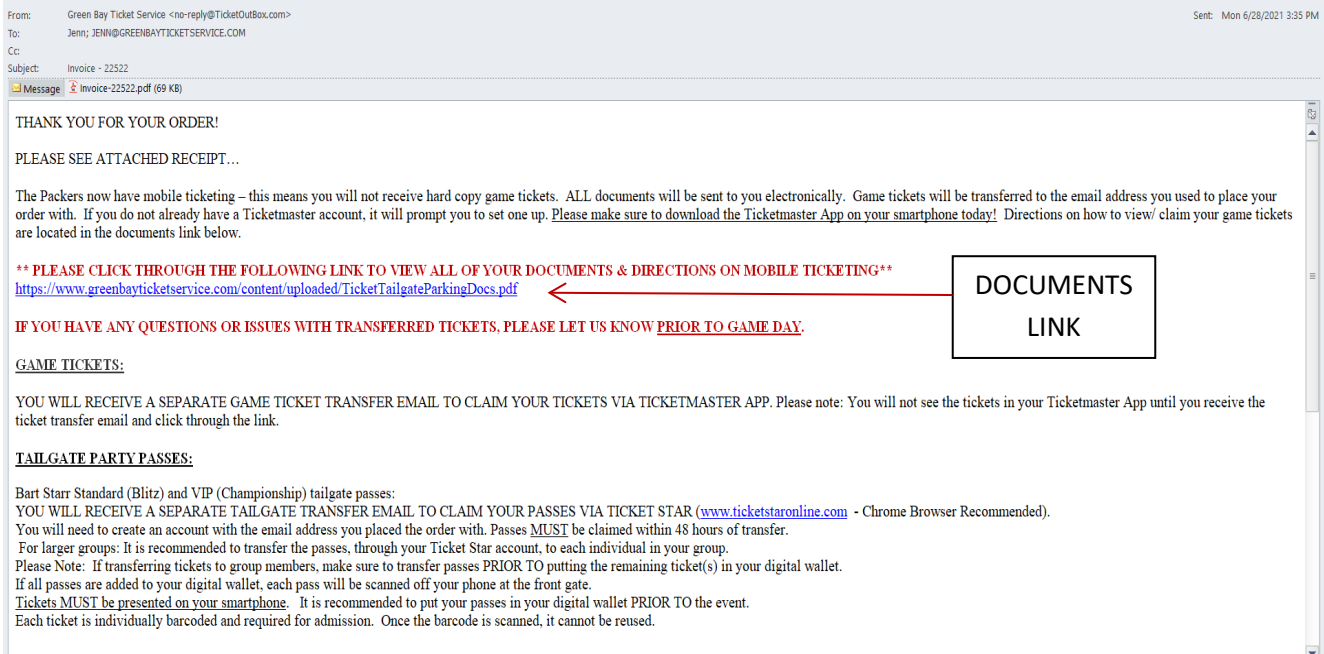
FIRST thing's FIRST.... IF YOU ALREADY HAVE A TICKETMASTER ACCOUNT, PLEASE MAKE SURE TO USE THE SAME EMAIL ADDRESS WHEN ORDERING. We will transfer the tickets to the email address you place your order with.

Don't worry if you don't have a Ticketmaster account set up, we'll get to that shortly.

Once you place your order for game tickets, you will receive an email confirmation and receipt from Green Bay Ticket Service. This email will have a link with all of your documents (NOT game tickets). Here is the link for all of the documents:

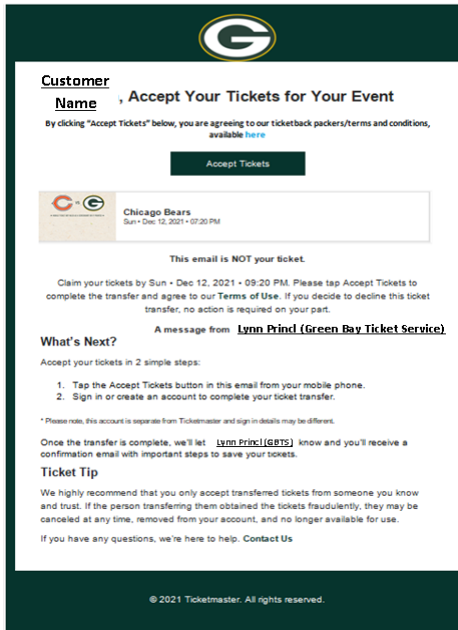
<https://www.greenbayticketservice.com/content/uploaded/TicketTailgateParkingDocs.pdf>. You will receive separate emails from Ticketmaster to claim your game tickets and from PMI Entertainment/Ticket Star to claim your tailgate passes.

Your GAME TICKET/ TAILGATE TICKET/ PARKING PASS receipt email will look like this:



DOCUMENTS
LINK

The email to accept your tickets will look like this:

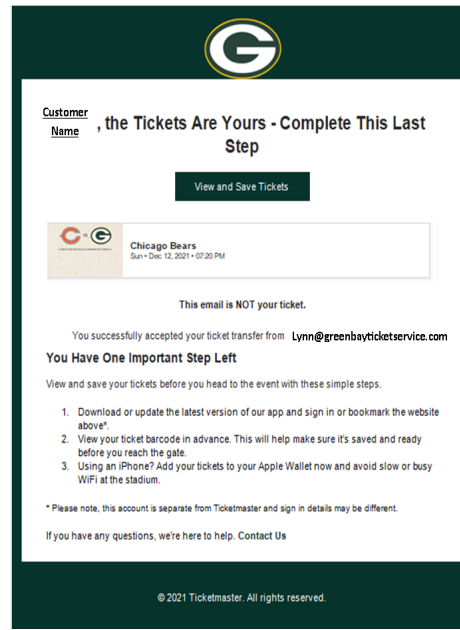


Click on "Accept Tickets"

This will bring you to the Ticketmaster screen.

Sign In to your account
OR
Create an Account.

Once accepted, you will receive an email that looks like this:

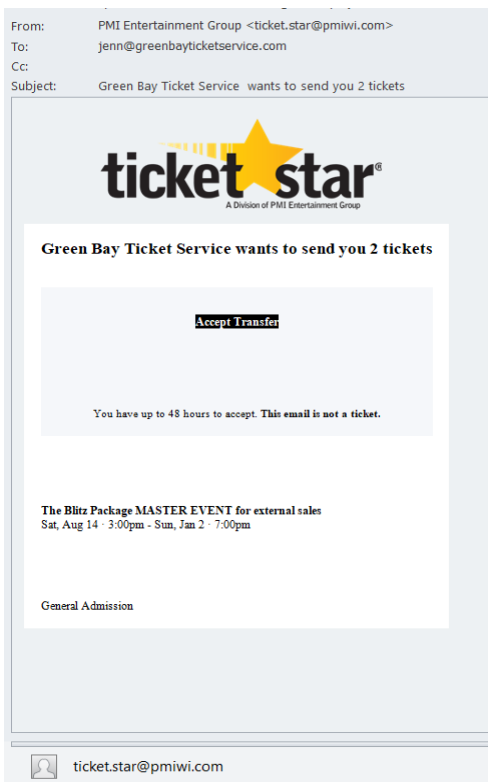


Click on "View and Save Tickets"

This will bring you to the Ticketmaster screen.

Sign In to your account. You will see the tickets appear in your account under Tickets → Game. Add to your Digital Wallet **PRIOR TO GAME DAY**

The email to accept your tailgate passes will look like this:



Click "Accept Tickets" and follow the prompts to Sign In/ Create a Ticket Star account.

It is recommended to add these tailgate passes to your digital wallet PRIOR to game day.

For larger groups, you will have the option to transfer individual passes to each person through your Ticket Star Account.

*NOTE: The tailgate passes are MASTER passes. Disregard dates on passes as the passes were designed for the full season. You are in the count for the tailgate party/ game you purchased. Passes can only be scanned ONCE and are voided after being scanned.

Shipping & Pickup Methods:

GAME TICKETS: Transferred via Ticketmaster to the email address used for ordering.

TAILGATE PASSES:

BART STARR PLAZA STANDARD (BLITZ) & VIP (CHAMPIONSHIP): Transferred via Ticket Star to the email address used for ordering. Go to www.ticketstaronline.com and set up an account with the email address associated with your order. Follow the prompts once you receive the email. Please Note: Tailgate passes MUST be claimed within 48 hours of transfer. Failure to do so will void the transfer.

D2: Wristband(s) will be mailed via FedEx (\$20 domestic) or can be picked up at the Green Bay Ticket Service tent on game day. Tent is located between the Best Western Hotel/ D2 and the Resch Center on Armed Forces Drive. Tent is open 3 ½ hours prior to kickoff until 30 min before the game for Regular/ Post season games.

PARKING PASSES:

BLUE LOT PARKING: Parking passes will be mailed via FedEx (\$20 domestic).

STADIUM PARKING PASSES: Stadium parking passes will be mailed via FedEx (\$20 domestic). It should be noted that some of the stadium parking passes are “season passes” meaning they are used for several game. IF you purchase a returnable parking pass, you MUST return the pass in time for the next home game (SASE included). Failure to do so will result in you being charged for each individual home game(s) the pass was sold for. This can get very pricey, so returning this pass in a timely manner is important. Lost parking passes will be charged for the remainder of the season.

IF YOU HAVE ANY QUESTIONS OR NEED ASSISTANCE, PLEASE CONTACT US BEFORE GAME DAY.

(920) 497-9204 sales@greenbayticketservice.com