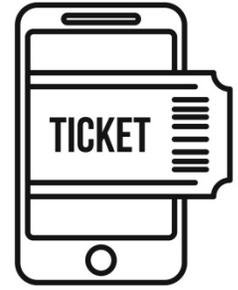


# MOBILE TICKETING INFORMATION & DIRECTIONS



Mobile ticketing is here to stay and with that comes a new kind of normal. Smartphones, apps, mobile tickets... This can be confusing for many. Not to worry... our staff at Green Bay Ticket Service can help you out.

## GAME TICKETS

Here is a step by step guide to claiming, viewing and transferring your game tickets:

<https://www.greenbayticketservice.com/content/uploaded/MobileTicketingDirections.pdf>

FIRST thing's FIRST.... IF YOU ALREADY HAVE A TICKETMASTER ACCOUNT, PLEASE MAKE SURE TO USE THE SAME EMAIL ADDRESS WHEN ORDERING. We will transfer the tickets to the email address you place your order with.

Don't worry if you don't have a Ticketmaster account set up, we'll get to that shortly.

Once you place your order, you will receive an email confirmation and receipt from Green Bay Ticket Service. This email will have a link with all of your documents (NOT game tickets). You will receive separate emails from Ticketmaster to claim your game tickets and from PMI Entertainment/Ticket Star to claim your tailgate passes.

Your hotel package confirmation email will look like this:

	<b>Reservation No:</b> 5463	<b>Date:</b> 06/28/21
	<b>Event:</b> 10/03 Green Bay Packers vs Pittsburgh Steelers	
	<b>Total Price:</b>	
	<b>Total Balance Due:</b>	

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**MAILING ADDRESS:** Customer Mailing Info      **Customer Phone #**

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**PACKAGE:** Quality Inn - 10/02/21 - 10/04/21

- \* Guest #1
- \* Guest #2
- \* Guest #3
- \* Guest #4

**ACCOMMODATIONS:** Quality Inn Stadium Area - Standard-2 Queens

**ROOM 1**

* Guest #1 - 10/2/21—10/4/21	\$759.00
* Guest #2 - 10/2/21—10/4/21	\$759.00

**ROOM 2**

* Guest #3 - 10/2/21—10/4/21	\$759.00
* Guest #4 - 10/2/21—10/4/21	\$759.00

**TICKET - Game Tickets Assigned - FOR INTERNAL USE - 10/03/21**

* Guest #1	Ticket Location
* Guest #2	
* Guest #3	
* Guest #4	

**MISCELLANEOUS:** Tailgate Party - 10/03/21

- \* Guest #1
- \* Guest #2
- \* Guest #3
- \* Guest #4

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**SHIPPING FEES:**

Guest #1	\$5.00
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**DOCUMENTS:**  
[QualityInnHotelPackageDocs.pdf \(greenbayticketservice.com\)](#)

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Thank you for your order!

You will be provided with a tracking number as soon as your package ships. Game Tickets are not printed and sent out from the Packers Ticket Office until mid-late July. For orders placed prior to that date, tickets will be shipped by Aug 9th. After that date, all orders will ship within 1-2 business days.

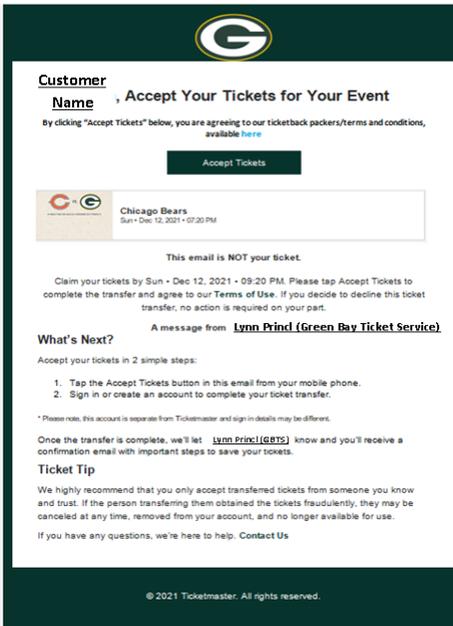
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**RESERVATION TOTAL:**  
**RESERVATION TAX (5.5%):**  
**GRAND RESERVATION TOTAL:**

HOTEL  
DOCUMENTS  
LINK



The email to accept your tickets will look like this:

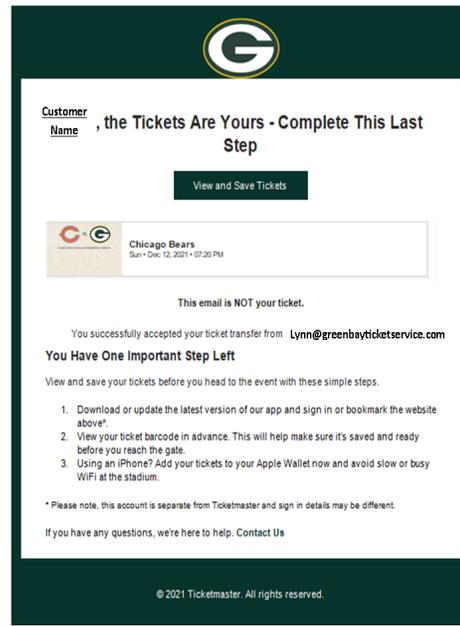


Click on "Accept Tickets"

This will bring you to the Ticketmaster screen.

Sign In to your account  
OR  
Create an Account.

Once accepted, you will receive an email that looks like this:

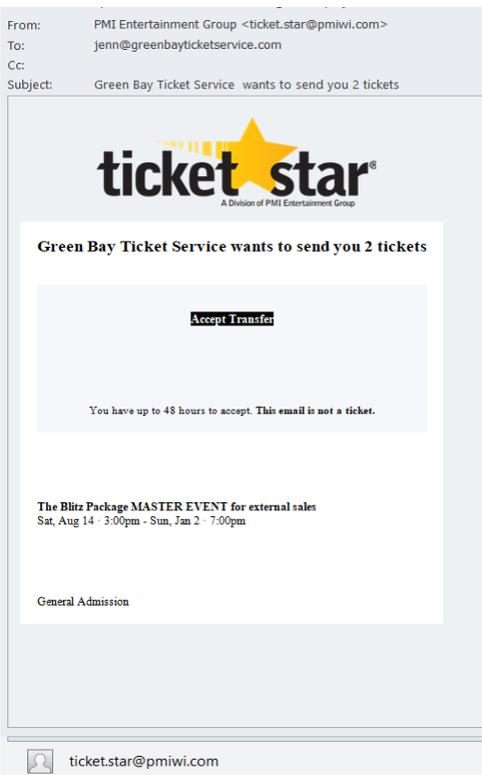


Click on "View and Save Tickets"

This will bring you to the Ticketmaster screen.

Sign In to your account. You will see the tickets appear in your account under Tickets → Game. Add to your Digital Wallet **PRIOR TO GAME DAY**

The email to accept your tailgate passes will look like this:



Click "Accept Tickets" and follow the prompts to Sign In/ Create a Ticket Star account.

It is recommended to add these tailgate passes to your digital wallet PRIOR to game day.

For larger groups, you will have the option to transfer individual passes to each person through your Ticket Star Account.

\*NOTE: The tailgate passes are MASTER passes. Disregard dates on passes as the passes were designed for the full season. You are in the count for the tailgate party/game you purchased. Passes can only be scanned ONCE and are voided after being scanned.

**Shipping & Pickup Methods:**

GAME TICKETS: Transferred via Ticketmaster to the email address used for ordering.

TAILGATE PASSES:

BART STARR PLAZA STANDARD (BLITZ) & VIP (CHAMPIONSHIP): Transferred via Ticket Star to the email address used for ordering. Go to [www.ticketstaronline.com](http://www.ticketstaronline.com) and set up an account with the email address associated with your order. Please Note: Tailgate passes MUST be claimed within 48 hours of transfer. Failure to do so will void the transfer.

**IF YOU HAVE ANY QUESTIONS OR NEED ASSISTANCE, PLEASE CONTACT US BEFORE GAME DAY.**

**(920) 497-9204    [sales@greenbayticketservice.com](mailto:sales@greenbayticketservice.com)**